EQUIPMENT BREAKDOWN INSURANCE

FOR

CONTINUING EDUCATION CREDIT



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Equipment Breakdown Insurance – Boiler 101







DISCLAIMER

This presentation is intended to introduce you to the key parts of Equipment Breakdown Insurance (Boiler & Machinery Insurance). It will also help you understand the equipment covered which will allow you to better underwrite the account.

The presentation is only a <u>GUIDE</u> and should not be used as a final source of information. You should always consult the <u>Equipment Breakdown Policy</u> and / or your local <u>EB Representative</u>.

COURSE OUTLINE

- I. What is Equipment Breakdown Insurance
 - A. The Type of Equipment that EB Insurance Covers / Equipment Identification
 - 1. Electrical Systems
 - 2. Boilers and Fired Pressure Vessels
 - 3. Unfired Pressure Vessels
 - 4. Air Conditioning & Refrigeration Equipment
 - 5. Mechanical Equipment
 - 6. Business Equipment
- II. What is Covered; Frequent Kinds of Losses; Common Causes
 - A. Electrical
 - B. Boilers & Pressure Vessels
 - C. Air Conditioning & Refrigeration
 - D. Mechanical Equipment
 - E. Business Equipment

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COURSE OUTLINE

- III. Equipment Breakdown Coverages
 - A. Direct Damage
 - 1. Covered Cause Of Loss to Covered Property
 - 2. Expediting Expense
 - 3. Ammonia Contamination
 - 4. Hazardous Substances
 - 5. Water Damage
 - 6. Spoilage Damage
 - B. Indirect Damage Coverages
 - 1. Business Interruption
 - 2. Extra Expense
 - 3. Utility Interruption
- IV. Quiz

SECTION I

What Is Equipment Breakdown Insurance ?

A Specialty Property Coverage That Is Designed To FILL CERTAIN GAPS

In Standard Commercial Property Policies

Why Do I NEED TO QUOTE

Equipment Breakdown Insurance ?



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Because In Many Cases, No One Has Made Insureds AWARE Of These Coverage Gaps

OR



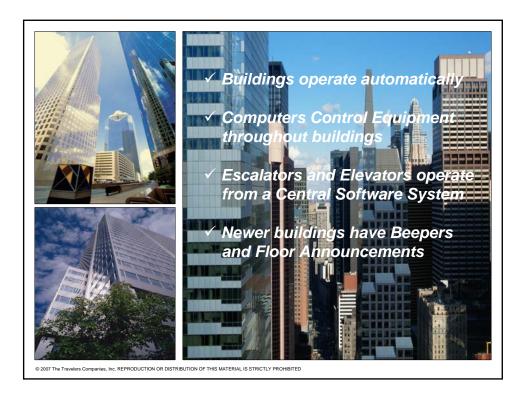
Offered Them Coverage For It BEFORE!!

With Equipment Breakdown Insurance almost any type of MECHANICAL AND ELECTRICAL equipment qualifies for coverage.



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Technology has changed equipment exposures over The last few decades.....



As businesses become more dependent on computerized equipment and other devices – THEIR NEED FOR ELECTRICITY INCREASES.

PROBLEM

- Systems may not be designed to handle these demands
 - Electrical systems can be overloaded
 - · Slow but steady deterioration of infrastructure
 - The system can "cook" itself in a short period
 - Can lead to complete system failure

This is why Equipment Breakdown Insurance is so important!

It covers these unforeseen losses that many think would be <u>automatically covered</u> by their Property Insurance Policy.

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SECTION I, A.

The Type Of
Equipment That
Equipment Breakdown
Insurance Covers / Equipment
Identification

ELECTRICAL SYSTEMS



Oil Filled Transformer With Air Cooling



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Oil Filled Transformer With Forced Air Cooling



Furnace Transformers





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750 MVA Transformers



Oil Filled Circuit Breaker



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3 Dry Transformers



Dry Transformer

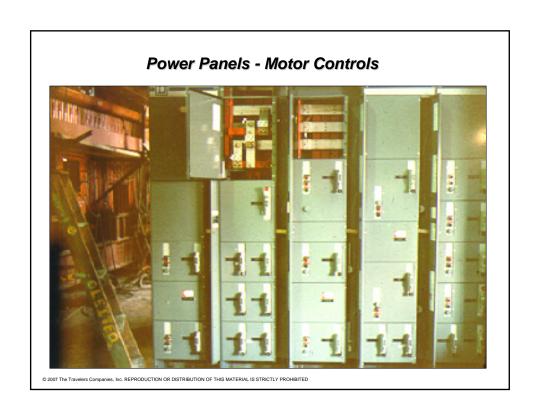


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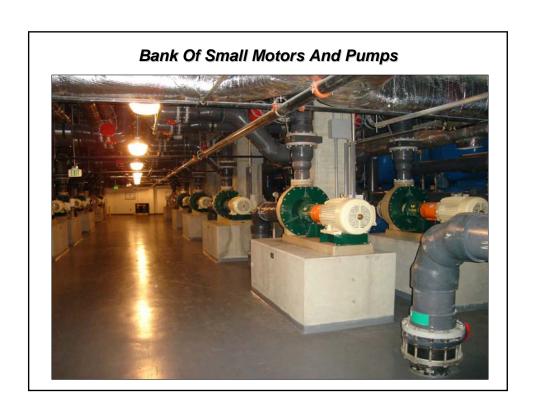
Bus Structure











BOILERS AND FIRED PRESSURE VESSELS

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Fire Tube Boiler

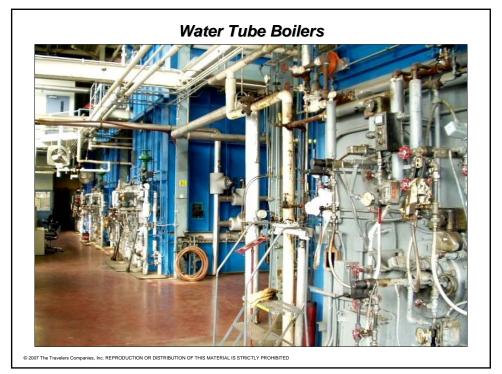


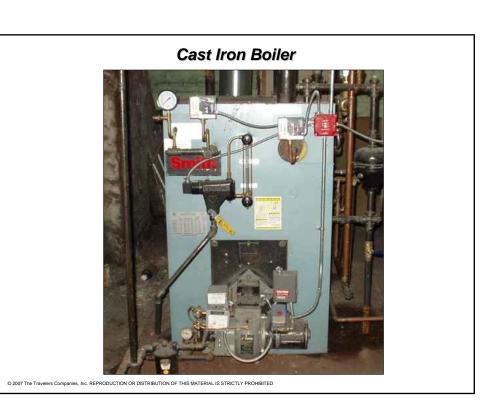
Inside Of A Fire Tube Boiler



Small Water Tube Boilers















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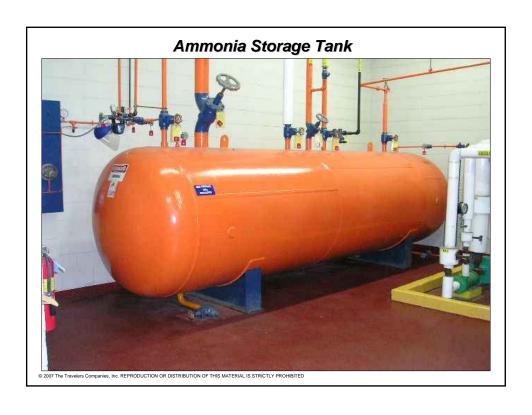
Sterilizer



UNFIRED PRESSURE VESSELS

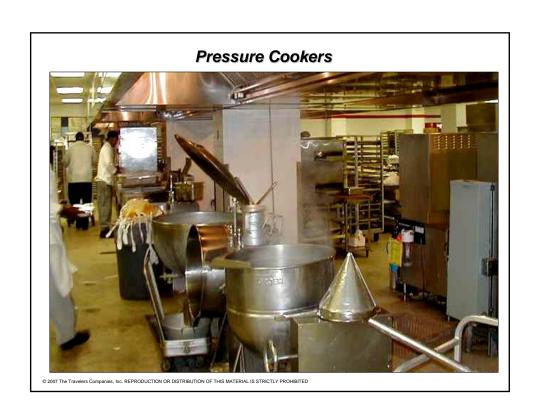
Deaerator Tank



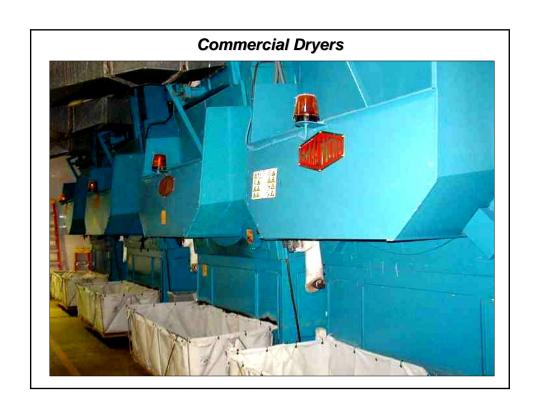












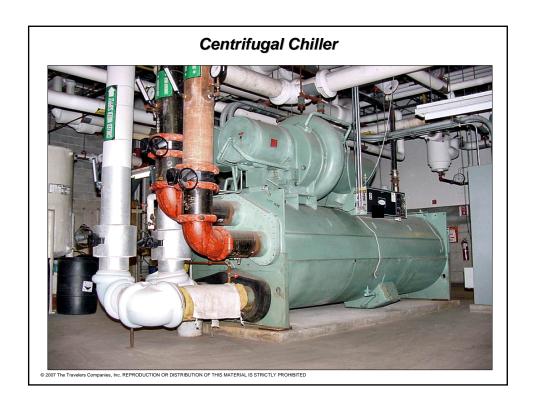
Distillation Tower



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AIR CONDITIONING & REFRIGERATION

EQUIPMENT

















Coolers At A "STOP AND ROB STORE"



MECHANICAL EQUIPMENT

Mechanical Press



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Hydraulic Press





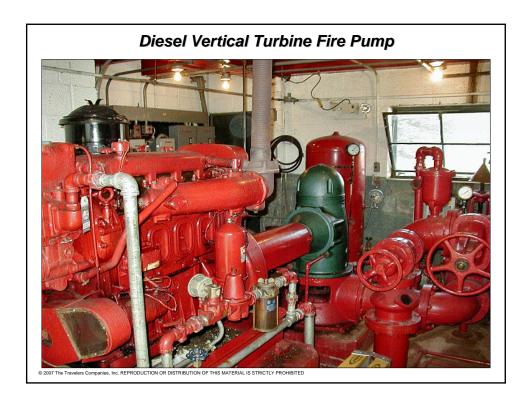














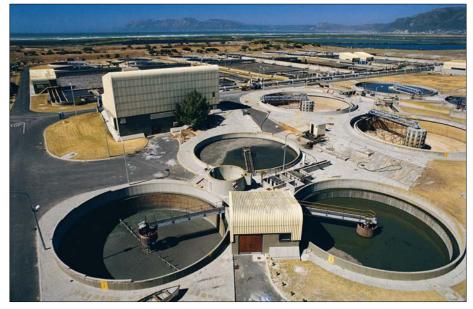






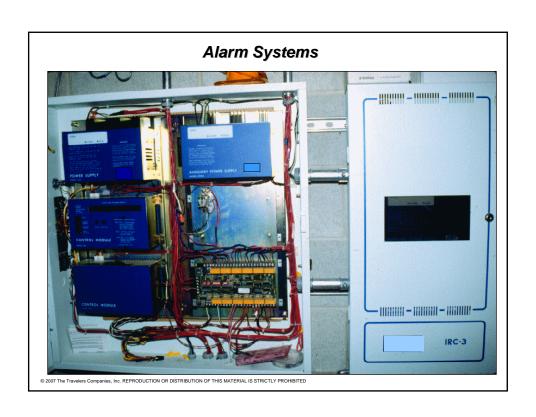


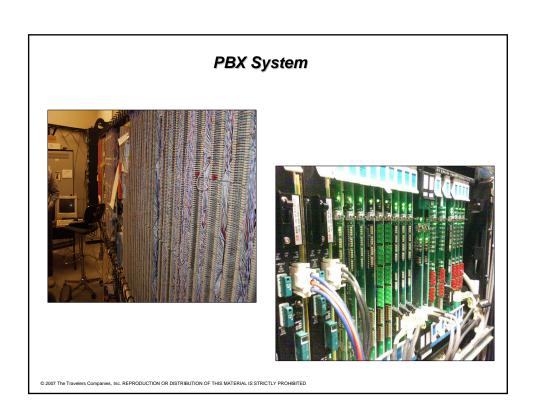
A Sewage Treatment Plant

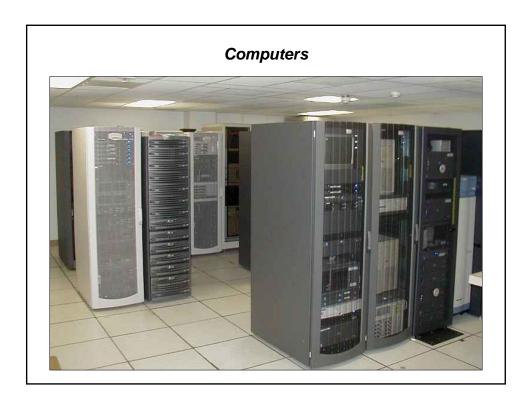


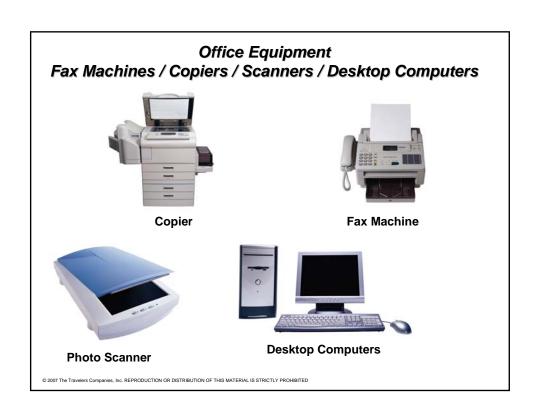
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BUSINESS EQUIPMENT

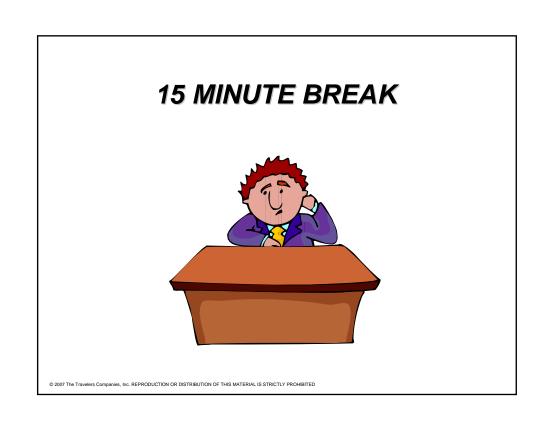








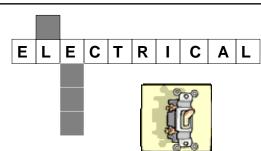




SECTION II

What Is Covered; Frequent Kinds Of Losses; Common Causes

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WHAT IT COVERS:

Accidental breakdown of:

- Power transformers
- Electric motors
- Switchboards
- Distribution Panels
- Circuit Breakers
- Cables
- Bus Ducts
- Related Equipment

FREQUENT KINDS OF LOSSES:

- Burnout of windings
- Insulator, control or connector failure
- Bearing burnout
- Mechanical breakage of parts

COMMON CAUSES:

- Supply line surge
- Excessive moisture
- Insulation deterioration
- Poor workmanship
- Operator error or abuse
- Poor contacts

Electrical Switchgear operating normally



Electrical Switchgear after an arcing loss



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Take this loss for example:

A Large Apartment Building

- A simple loose connection caused electrical arcing at a main distribution panel
- The current transmitted through the building's cabling system
- Destroyed were the mechanisms that distributed electricity to 13 floors

\$500,000 in equipment damage alone

This is not **UNCOMMON** and these types of losses are <u>not usually</u> caused by a major event like lightning but by:





- Moisture
- Dirt
- Overloads
- Lack of maintenance

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What An Electrical Room SHOULD Look Like O 2007 The Transfers Companies, Inc. REPRODUCTION OF DISTRIBUTION OF THIS MATERIAL IS STRICTLY PROHIBITED

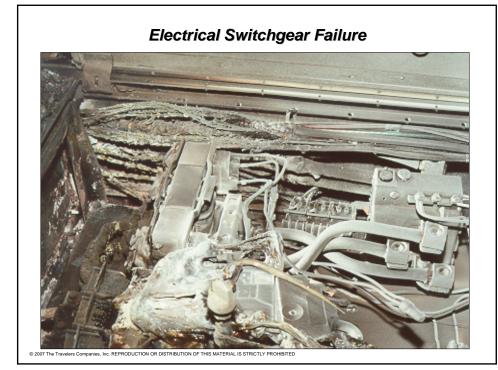
What An Electrical Room SHOULD NOT Look Like

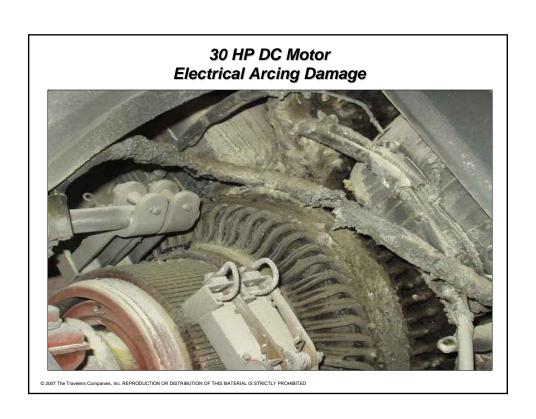


Remember, Dust and Dirt Usually Will Cause Electrical Problems!!



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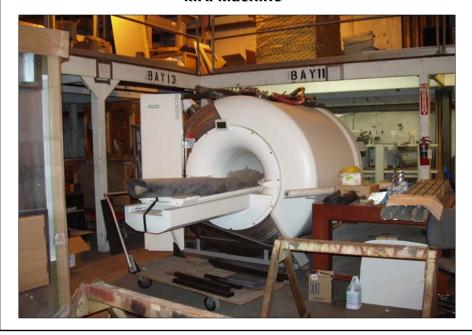


Transformer With Damaged Windings



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MRI Machine





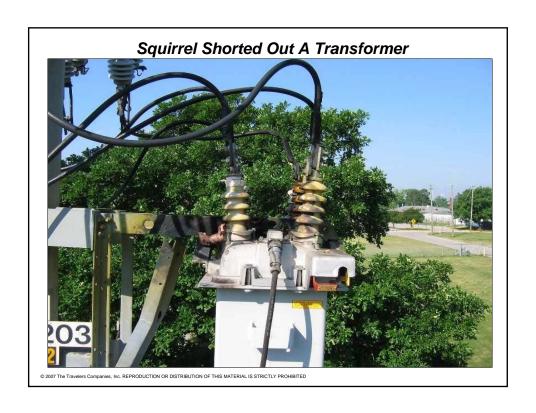


"THIS GUY IS A TROUBLEMAKER"



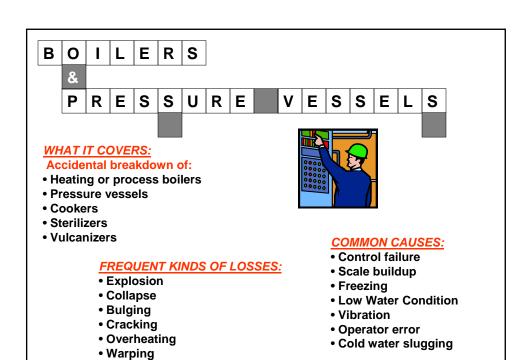
Animals like to nest in electrical equipment because the equipment gives off heat. **EQUIPMENT BREAKDOWN INSURANCE** covers when a mouse chews through a wire which results in an electrical breakdown.













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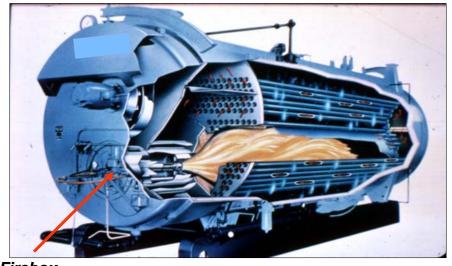


Cast Iron Boiler Sections





FireTube Boiler Schematic Drawing



Firebox

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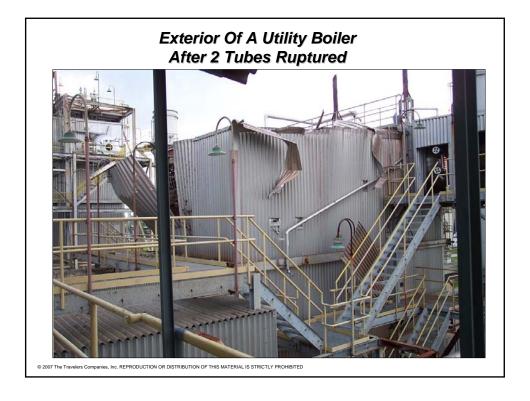
What Can Happen To A Fire Tube Boiler

Before Firing



Fire Box Collapse – Caused By A Low Water Condition











Boiler Explosion In Which The Boiler Went Through A Wall



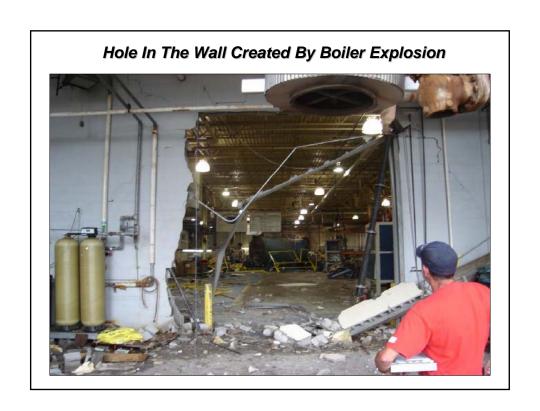
Fire Tube Boiler Exploded And Came Through The Wall Of A Hospital

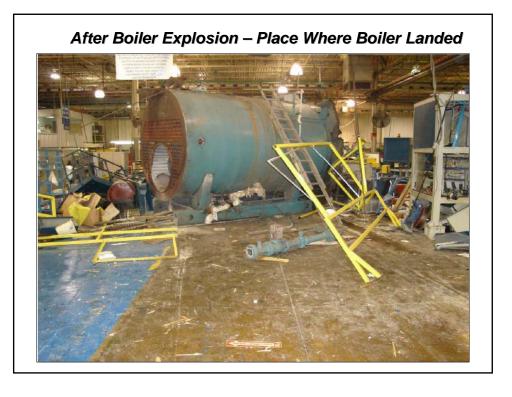


Substantial Damage To The Fire Tube Boiler

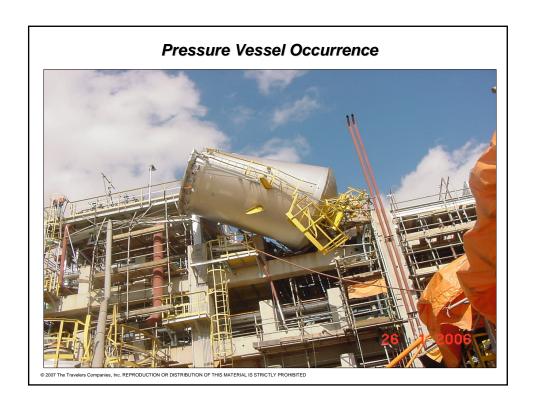


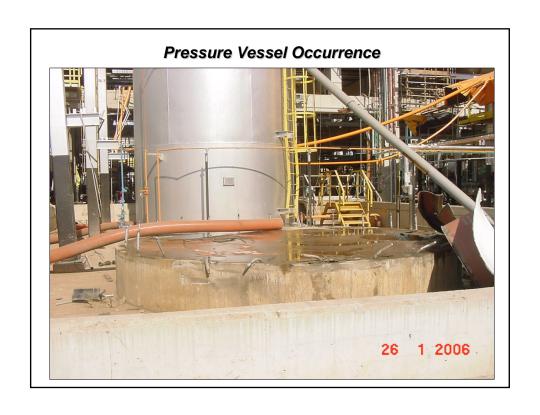


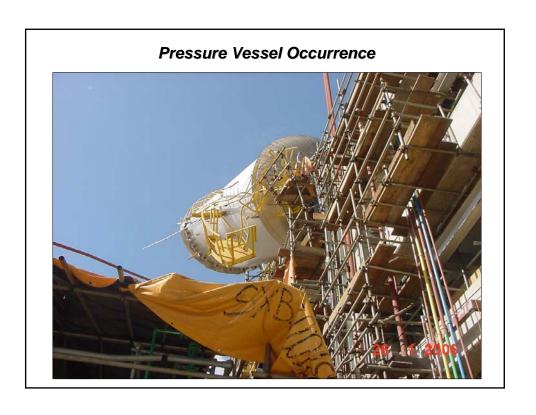














Steam Explosion In New York City July 2007







WHAT IT COVERS:

Accidental breakdown of Air Conditioning and Refrigeration system:

- Motors
- Compressors
- Fans
- Switchboards
- Coils
- Pipes
- Vessels

FREQUENT KINDS OF LOSSES:

- Refrigerant piping or coil cracking
- Freezing or bursting of Chiller
- Compressor failure
- Motor winding burnout



COMMON CAUSES:

- Control failure
- Vibration
- Refrigerant slugging
- Scale buildup
- Rapid weather change
- Wear of internal parts
- External blows

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Air Conditioning Unit Malfunction





Roof Top Air Conditioning Unit Damaged by Electrical Breakdown





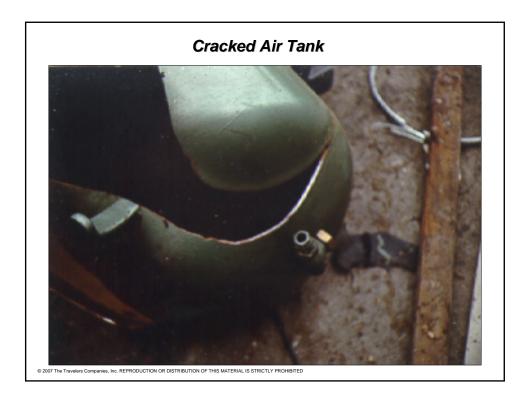


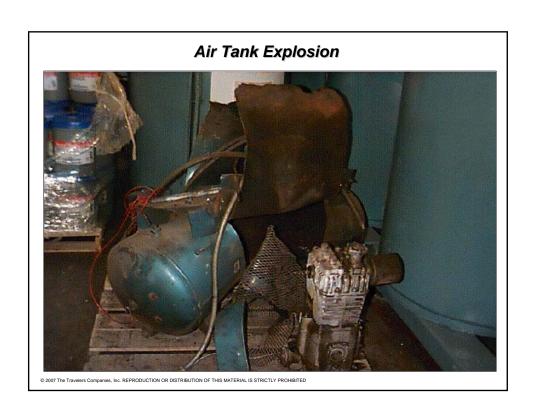
HVAC / Chiller Malfunction Which Caused System To "Fry"













WHAT IT COVERS:

- Accidental breakdown of:
 Pumps
- Fans
- Blowers
- Engines
- Turbines
- Compressors
- Gear Sets

FREQUENT KINDS OF LOSSES:

- Valve Failure
- Breaking or shaft failure
- Scoring of cylinder walls
- Casing or impeller distortion
- Seizing of moving parts



COMMON CAUSES:

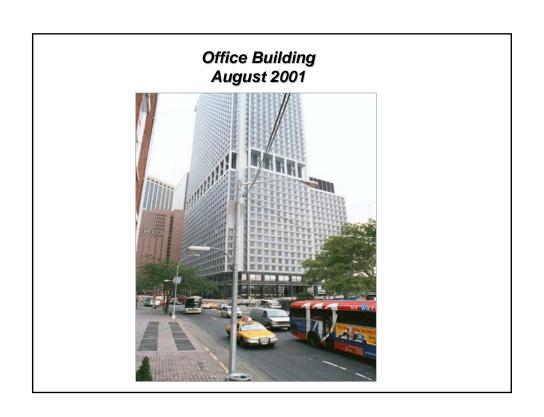
- Oil Contamination
- Misalignment
- Overload
- Surging
- Vibration
- Overspeed
- Bearing Wear
- Operator Error

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600 MW Steam Turbine Generator Loss LP Blade Broke Off And Went Through The Casing





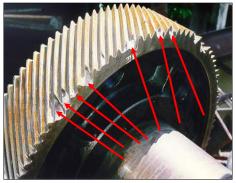


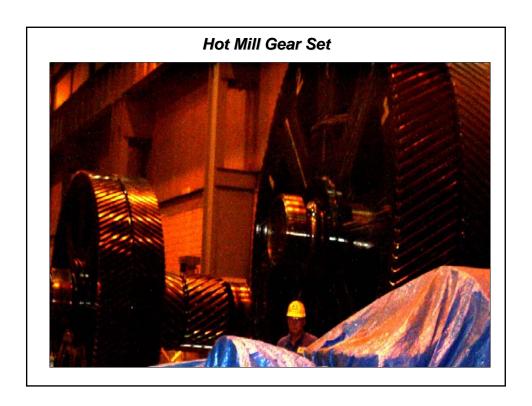
Gas Turbine After A Roll Of Paper Towels Was Left In After Maintenance Was Performed

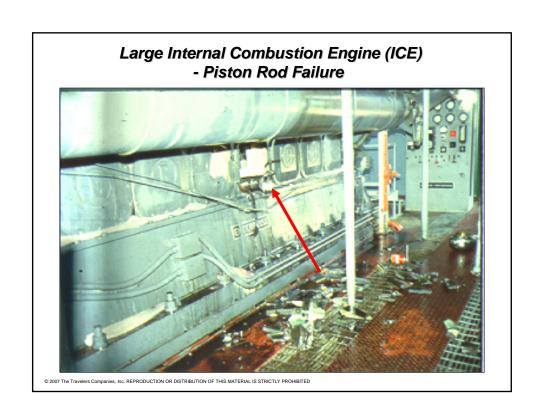


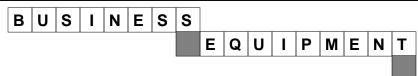
Notice How Large The Gear Is And How Seemingly Little The Damage Is - Rendering It Inoperable











WHAT IT COVERS:

Accidental breakdown of:

- Environmental control equipment
- Communications
- Computing equipment

FREQUENT KINDS OF LOSSES:

- Circuit board failure
- · Electrical arcing
- Distortion or mechanical breakage of parts
- Insulator, connector or control failure
- Bearing failure
- Gear or coupling breakage
- · Seizing of moving parts

COMMON CAUSES:

- Electrical line surges
- Insulation deterioration
- Overload conditions
- Excessive moisture
- Poor contacts or connections
- Operator error or abuse
- · Assembled parts separate
- Misalignment
- Wrong adjustment or clearance





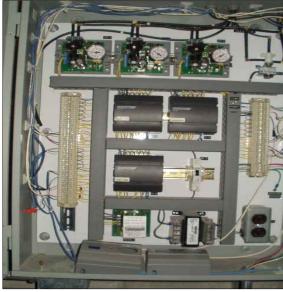
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Damaged Security System Due To Electrical Fault

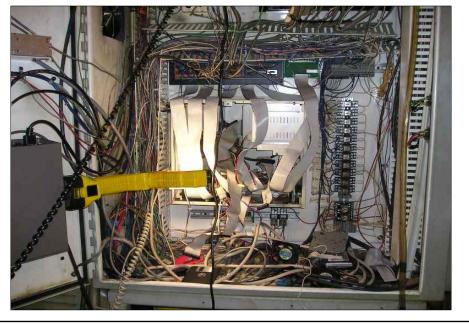




Damaged Building Management System Circuit Board









Other Reasons Why Equipment Breakdown Insurance Is Important

- ✓ Insurance Company inspections (which are not obligatory) may help reduce the likelihood of breakdowns of insured equipment.
- ✓ Insurance Company inspections of Boilers and Pressure Vessels satisfy Jurisdictional Inspection Requirements of various Jurisdictions throughout the United States and Canada.

15 MINUTE BREAK



SECTION III

Equipment Breakdown Coverages

A. Direct Damage

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- 1. Covered Cause Of Loss To Covered Property
- 2. Expediting Expense
- 3. Ammonia Contamination
- 4. Hazardous Materials
- 5. Water Damage
- 6. Spoilage Damage

Let's first look at the Direct Damage Coverage.



We will pay for direct damage caused by a "Covered Cause of Loss" to "Covered Property" located at the Covered Premises described in the Declarations.

The three key things to remember here are that we must have:

- Covered Cause Of Loss that damages
- Covered Property at the
- Covered Premises described in the Declarations

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Definitions:

COVERED CAUSE OF LOSS -

is a "Breakdown" to "Covered Equipment"

Definitions:

COVERED PROPERTY -

means any property that:

- a. You own; or
- b. Is in your care, custody or control and for which you are legally liable;

while located at the Covered Premises described in the Declarations.

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Definitions:

BREAKDOWN -

means the following direct physical loss that causes physical damage to "Covered Equipment" and necessitates its repair or replacement:

- (1) Failure of pressure or vacuum equipment; or
- (2) Mechanical failure including rupture or bursting caused by centrifugal force; or
- (3) Electrical failure including arcing;

unless such loss or damage is otherwise excluded within this Policy or any Endorsement forming a part of this Policy.

Definitions:

COVERED EQUIPMENT -

means and includes any:

(1) Equipment designed and built to operate under internal pressure or vacuum other than weight of contents; for any boiler or fired vessel, the furnace of the "Covered Equipment" and the gas passages from there to the atmosphere will be considered as outside the "Covered Equipment"; or

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Definitions:

COVERED EQUIPMENT (cont'd) -

- (2) Electrical or mechanical equipment that is used in the generation, transmission or utilization of energy; or
- (3) Communication equipment and "Computer Equipment"; or
- (4) Fiber optic cable.

EXPEDITING EXPENSE

With respect to your damaged Covered Property, we will pay the reasonable extra cost to:

- ✓ Make temporary repairs; and
- ✓ Expedite permanent repairs or permanent replacement.

Some of the expenses we will pay to "speed up" repairs to damaged property can be:



- ✓ Overtime labor
- Express or Air Freight Charges



The base limit is usually \$25,000, which may be increased for an additional premium.

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AMMONIA CONTAMINATION

Ammonia, in it's natural state, is a gas and is widely used as the refrigerant in commercial refrigerating systems. It has a HIGH AFFINITY FOR COMBINING WITH WATER. If it is released, it will be immediately absorbed by anything that contains moisture, contaminating it and rendering it unusable!

If Covered Property is contaminated by Ammonia as a direct result of a Breakdown to Covered Equipment, we will pay for this kind of damage.

The base limit is usually \$25,000, which may be increased for an additional premium.

Firefighters being decontaminated after inspecting an ammonia leak in a meat wholesaler operation Chicago Tribune – August 12, 2005



Once property is contaminated, it is not feasible to NEUTRALIZE, DILUTE OR WASH Ammonia off unless the surface where it lands is highly impermeable. Virtually all FOOD PRODUCTS and much of its packaging is subject to Ammonia Contamination.



Because of the exposure's **VOLATILITY** and **POTENTIAL SEVERITY** this exposure is underwritten very carefully.

THE HUTCHINSON NEWS

SOUTH HUTCHINSON - On Wednesday, a XYZ Company official and South Hutchinson police identified the men involved in a fatal industrial accident at the plant a day earlier. Michael W., 51, was killed in the accident, which occurred at 1:07 p.m. at the plant, 9 North Washington. Mr. W., a XYZ Co. refrigeration worker, died after coming in contact with ammonia gas after a break in a refrigeration line, according to company spokesman Gary M. First responders at the XYZ Co. plant attended to Mr. W., but he was pronounced dead at Hutchinson Hospital. The accident injured Bill M., 55, said Chief Scott J. with the South Hutchinson Police Department. Both men were working on the pipe when it broke. Chief Scott J. said "the other worker was taken to a Wichita hospital where he was treated and released."

In Wednesday's statement, the company was deeply saddened by Mr. W.'s death and XYZ Co.'s investigation into the accident continues. Jones said in his 19 years working for the city, the plant has had minor incidents involving ammonia when it became over pressurized or when valves popped off, but none has resulted in death. XYZ Co. said it spends \$90 million each year on safety and health processes and personnel.

When ammonia gas or solution comes into contact with skin, chemical burns can result, according to the Agency for Toxic Substances and Disease Registry, within the federal Centers for Disease Control and Prevention. It can cause rapid eye and nose irritation if inhaled, and contact with liquefied ammonia can cause frostbite injuries, as well as severe burns with deep ulcerations. Exposure to concentrated vapor or solution can cause pain, blisters and deep penetrating burns, according to the agency. In the past, different companies have run the South Hutchinson plant - D and F Co., before XYZ Co. took over about four years ago. The plant is one of five XYZ Co. plants in the state, and it employs 400. A sign outside the local plant late Wednesday morning remained unchanged from the day before, stating the plant had gone 273 consecutive days without a lost-time accident. 11/02/2006; 02:36:52 AM

HAZARDOUS SUBSTANCES

If Covered Property is damaged, contaminated or polluted by a Hazardous Substance as a direct result of a Breakdown to Covered Equipment, we will pay the ADDITIONAL EXPENSES incurred for clean-up, repair, replacement or disposal of that property.



The base limit is usually \$25,000, which may be increased for an additional premium.

HAZARDOUS SUBSTANCES

As used here, ADDITIONAL EXPENSES means the additional cost incurred over the amount that we would have paid had no "Hazardous Substance" been involved with the loss.



If BI and/or EE are covered, the Hazardous Substance sublimit will include the additional time to clean up, repair, replace and/or dispose of the contaminated Covered Property.

NOTE: Ammonia is a "Hazardous Substance" but it is EXCLUDED from this sublimit.

Ammonia is addressed separately, with a separate sublimit as we discussed earlier.

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WATER DAMAGE

If Covered Property is damaged by Water as a direct result of a Breakdown to Covered Equipment, we will pay for this kind of damage.

The base limit is usually \$25,000, which may be increased for an additional premium.

SPOILAGE DAMAGE

We will pay for the Spoilage Damage to the Business Personal Property due to lack or excess of power, light, heat, steam or refrigeration caused solely by a Breakdown to Covered Equipment.

The base limit is usually \$25,000, which may be increased for an additional premium.

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Some Typical Spoilage Exposures

Cold Storage Warehouse



Meat Packing



Fresh Seafood



Some Typical Spoilage Exposures

Commercial Florist





Frozen Food Storage



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The previous slide illustrates examples of Spoilage exposures. All of these examples could suffer SUBSTANTIAL LOSSES if there was a lack of power, light, heat, steam or refrigeration.

To PROPERLY UNDERWRITE these exposures we need to obtain a good assessment of:

- ✓ Inventory Values (including seasonal fluctuations)
- ✓ Condition of Refrigeration Equipment
- ✓ Systems and Procedures for earliest possible detection of a loss of cooling
- ✓ Effective mitigation response procedures following a loss of cooling

SECTION III

Equipment Breakdown Coverages

B. Indirect Damage

- 1. Business Interruption
- 2. Extra Expense
- 3. Utility Interruption

BUSINESS INTERRUPTION COVERAGE

We will pay:

(1) Your actual loss of "Business Income" from a total or partial interruption of business during the "Period of Restoration"; and

Business Income means:

- Net Income (Net Profit or Loss before Income Taxes) that would have been earned or incurred
- Continuing normal operating expenses incurred, including "Ordinary Payroll"

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BUSINESS INTERRUPTION (Cont'd)

We will pay also:

(2)The "Extra Expense" you necessarily incur to reduce or avert the amount of loss under this Coverage extension. We will pay for such expenses to the extent that they do not exceed the amount of loss that otherwise would have been payable under this coverage extension.

BUSINESS INTERRUPTION UNDERWRITING COMMENTS

- You must have a Property Damage Coverage "Breakdown" <u>before</u> any Business Interruption Coverage would be triggered
- The Business Interruption Limit should not be more than the <u>largest Bl Value</u> plus any interplant dependency value reported
- If Business Interruption Coverage is selected there <u>usually</u> is a minimum of 30 Days of Extended Business Income Coverage provided (sometime referred to as "Period Of Restoration")

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EXTRA EXPENSE COVERAGE

We will pay:

- (1) We will pay the reasonable "Extra Expense" you necessarily incur to operate your business during the "Period of Restoration" (i.e. rental facilities, rental equipment, premium for electricity)
- (2) We will consider the experience of your business before the "Breakdown" and the probable experience you would have had without the "Breakdown" in determining the amount of your payment.

EXTRA EXPENSE UNDERWRITING COMMENTS

 Extra Expense also <u>usually</u> provides for a minimum of 30 Days of Extended Extra Expense / Period Of Restoration (same as BI)

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UTILITY INTERRUPTION COVERAGE

If you purchase Utility Interruption and have selected coverage for Business Interruption, Extra Expense and/or Spoilage, the selected coverage(s) are <u>extended</u> to include loss resulting from the interruption of utility services provided all of the following conditions are met:

(1) The interruption is the direct result of a "Breakdown" to "Covered Equipment" owned, operated or controlled by the local private utility or distributor that directly generates, transmits, distributes or provides utility services which you receive; and

UTILITY INTERRUPTION COVERAGE

- (2) The "Covered Equipment" is used to supply air conditioning, communication services, electric power, gas, heating, refrigeration, steam, water or waste treatment to your premises; and
- (3) The interruption of utility service to your "Covered Premises" lasts at least the consecutive period of time shown in the Declarations. Once this waiting period is met, coverage will commence at the initial time of the interruption and will then be subject to all applicable deductibles.

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UTILITY INTERRUPTION - WAITING PERIOD EXAMPLES 8 Hour Waiting Period For Utility Interruption - \$25,000 Deductible (Waiting Period is NOT A DEDUCTIBLE but a Condition Of Coverage) 8:00 AM Since the Utility Interruption, in this example, DID NOT EXCEED The 8 Hour Waiting Period, there would be NO coverage for this loss. **Loss Occurs** 8:00 AM 4:00 PM 8 Hours If the Utility Interruption goes PAST the 8 Hours we then would respond by measuring the loss from the <u>initial time of loss</u>, which in this case is 8:00 AM 11:00 PM 8:00 AM Duration of the Utility Interruption: From 8:00 AM to 11:00 PM Once the Waiting Period has been met we would then apply the Utility Interruption <u>Deductible</u> (i.e., \$25,000) to the Gross Dollar Loss © 2007 The Travelers Companies, Inc. REPRODUCTION OR DISTRIBUTION OF THIS MATERIAL IS STRICTLY PROHIBITED





BOILER EXPLOSION NOVEMBER 23, 1990 SEATTLE, WASHINGTON

SECTION IV

Quiz